

Regulatory Compliance for Digitalisation







Digital Transformation









Ministry of Digital Transformation



- Digital Society Universal access and Digital inclusion
- Digital Economy **Enabled GDP growth**
- Digital Government deliver key services digitally with new services being digital by default

Structure of the Technical Units



Digital Society



- Connectivity
- Usage Skills
- Inclusion and **Participation**
- Connected Communities





- Citizen-centric
- **Efficient Delivery**
- No-Wrong-Door Access
- End-to-End **Integrated Services**
- Rationalised ServiceDelivery Channels

- Value Creation
- **ICT Sector Growth**
- Access to International Markets
- Local Software Development
- Digitalised SMEs





Digital Government Foundations



Electronic Transactions Act

• Legislation to guide the development and use of infrastructure, platforms, and personnel to facilitate secure and reliable electronic transactions in alignment with proclaimed legislation (ETA Chap. 22:05 – Parts I –IV, VII)

G-Commerce Enablement Mechanism and tools to enable an eco-system whereby real time payments can be made, processed, validated, and applied for Government services

Office of Information Commissioner

 Engendering trust in Electronic transactions by having an independent body for oversight and redress (Data Protection Act Chap. 22:04)





The Legislation in a nutshell



Electronic Transactions Act

- Establishes the legality of a transaction in electronic form
- Exceptions negotiation instruments, Wills, Trusts / Power of Attorney, Immigration document & Conveyancing

Data Protection Act

- Protection and privacy of personal information
- Statutory oversight of Data Protection (OIC)
- Ensure that data is collected and used for the purpose for which it is intended



ETA, 2011 — leveraging what is proclaimed



- Part IV ('Electronic Signature') of the Act is proclaimed and legal in TnT
- Based on the act, transactions in electronic form (incl. Electronic signatures) must meet the following criteria
 - Media neutrality no discrimination of acceptance in paper based or electronic form
 - Functional equivalence able to meet the functions of the paper based requirements in the electronic environment
 - Technologically neutral no specific reference to any technology to satisfy the requirements for transactions and transacting
- Electronic signatures are already used in the private sector, most often for financial services where a variety of electronic signatures enable transactions in the local environment.



Criteria for Reliability/Integrity of Digital Signature



- The authentication technology uniquely links the user to the signature;
- The signature is capable of identifying the user;
- The signature is created using a means that can be maintained under the sole control of the user;
- The signature will be linked to the information to which it relates in such a manner that any subsequent change in the information is detectable





Engendering Trust



- Mandate of Office of Information Commissioner to ensure that trust can be established
- Mechanism for Monitoring and approving advances in Digital signatures and authentication of individuals, documents, and transactions
- Roadmap to secure all of Government Digital Platform enabled by ETA
- Digital Cash Book initiative in Ministry of Finance Opens up the door to wider E-Commerce





Types of Electronic Signatures you can use now



- A digitized version of a signature (i.e., Image of the wet signature or touchscreen signature)
- The combination of username, pin number, or password
- A digitized fingerprint (i.e., digitized image of a fingerprint)
- A biometric scan of a fingerprint, iris, or vocal signature
- A typed name at the end of an email message
- An "I Agree" or "Purchase Now" button or box on a computer screen (Holds same weight as wet signature once customer agreed at enrollment)
- A digital signature that uses encryption and decryption technology alongside a Public Key Infrastructure (PKI) (e.g., DocuSign).





Thank You!





Our Core Values